

General Data Protection Regulation commitment statement

Eurosep Instruments

The Regulation (EU) 2016/679 of the European Parliament and Council dated 27 April 2016 regarding the general protection of personal data (the “General Data Protection Regulation” or “GDPR”) finally came into force on 25 May 2018.

EUROSEP Instruments hereby wishes to inform you of the modalities by which it processes your personal data as well as your rights relating thereto.

Legal Notices

EUROSEP Instruments, a 1 436 380 euros capital company, is registered at the « Registre du commerce et des sociétés de St Etienne » **under the number** 43223081 and has been attributed the Intracom VAT number FR34432230811.

The headquarters and plant are situated at “ZA STELYTEC, 42400 Saint Chamond” in France.

Mr Thomas MONTICO, president and legal representative is the data controller, and the guarantor of its security and confidentiality

EUROSEP Instruments confidentiality policy

Please find here-below our personal data respect commitment. It describes our use of these data and the way to request for a change.

1 – What personal data is processed by EUROSEP Instruments

How does EUROSEP Instruments collect your Personal Data:

- By voluntary connexion to our website to obtain pricing or other information, or generate purchase orders;
- By contractual data : purchase orders and acknowledgements on which stand your coordinates;
- Profiles and passwords informations.

We only record personal data when they are provided:

- Data to know you better: first name, last name and quality
- Data to better contact you: postal address, address email, telephone number;
- Data to better assist you: all data collected for business, accounting or logistics use (historical data: orders, shipments, bank details and so on..)

2 – Use of personal data

- Postal and email addresses are only used to send information directly linked to our activity: business and administrative, marketing campaigns communications and catalogues, quality assurance customer satisfaction inquiries.

3– Other information

There is other information that we collect, not linked to any identity nor persons, for example:

- Browser information ;
- Application user data ;
- Cookies collected information, web beacons and other technologies: cookies information directly recorded on PCs or mobile devices allow to collect information about the website pages views, time spent, browser type or traffic data. This data is used for security, browsing flows, and statistics to continuously improve on line services.

If you wish this information not to be collected by cookies, most browsers contain a simple process to automatically refuse cookies.

- Your IP address is automatically attributed to the PC you use by your web access service provider. The collection of IP addresses is usually done by websites. We use these IP addresses to calculate the sites use rates, foresee server issues and generate on line services.

4 – Personal data confidentiality

We pay a great attention to the confidentiality of personal data. This data is stored in our personal database and won't be sold to third parties.

EUROSEP Instruments is committed to preserve personal data confidentiality, not to communicate it on whatever format nor for whatever reason except legal or administrative authorities requests.

We keep personal data as long as needed for the use for which it has been collected. EUROSEP Instruments is paying attention to that its employees, authorized to treat your personal data, is committed to respect its confidentiality.

5 – What are the implemented security measures?

We put in place technical and organizational measures for the protection of your Personal Data and we ask our data processors to do the same. These measures guarantee the security, integrity and confidentiality of your Personal Data

Unfortunately no storage or dataflow system can be 100% security guaranteed. If you think that your personal data security has been compromised, please notify us immediately.

6 - What are your rights and how do you exercise them?

- To be informed: you have a right to be informed concerning the Personal Data in our possession that concerns you, as well as the processing that we operate thereto. This is the very purpose of this communication.
- To access: you have a right of access to all Personal Data that concerns you and that is in our possession. You can exercise this right by sending us a simple request at the address below.
- To rectify: in the event that you deem this Personal Data incomplete or erroneous, you can ask that we rectify same, which we will endeavour to do promptly.
- To limit: in certain cases listed at Article 18 of the GDPR, you can request that we limit the treatment of your Personal Data.
- To transfer: you have a right to data portability. In other words, you can require the transfer of your personal Data to the recipient of your choice.
- To erase: you can request our firm to erase your Personal Data, notably for lack of purpose or use (« right to be forgotten »).
- To make a request: you always have the right to lodge a complaint with the “Commission Nationale de l’Informatique et des Libertés” (CNIL).
- To object: if you no longer wish to receive our information or others communications, you have the possibility to so request, notably by unsubscribing. In such case we shall stop processing your Personal Data, except in the case of legitimate and imperious reasons justifying the processing.
- Defining your instructions after your death: these instructions, revocable at any time, can bear on the preservation, the deletion or the sending of your Personal Data by designating a person in charge of their execution:

For the time being we can't provide any access to directly modify your data.

If you wish to exercise your rights or require additional information, please send the request:

- by post to: EUROSEP Instruments - BP38233 – 95801 Cergy St Christophe CEDEX
- by fax : +33 1 3422 9532
- by email : eurosep@eurosep.com